Terms and conditions for KLU Executive Education Programs

§ 1 Scope

These terms and conditions concern participation in Executive Education events offered by Kühne Logistics University – Wissenschaftliche Hochschule für Logistik und Unternehmensführung (KLU).

§ 2 Event fees

(1) Payments are due in full no later than 14 days after the invoice date (30 days for international payments). Please transfer payments to the account specified on the invoice and include the invoice number with all payments.

(2) Cancellations must be made in writing. If a cancellation is submitted:
   - 20 or more working days before the start of the event, you will receive a full refund minus a 10 percent processing fee;
   - 5 to 19 working days before the start of the event, you will receive a 50 percent refund.
   - If you cancel less than 5 days before the event or if you do not participate in the event, you will not receive a refund.

§ 3 Changes to event dates and schedules

(1) If too few people register for an event or if other urgent reasons arise, the event organizer is permitted to postpone or cancel the event or to combine it with another event. In such cases, participants are entitled to withdraw from the event. Participants are not entitled to reimbursement of travel costs, hotel costs or time not worked.

(2) The event organizer reserves the right to change the event schedule for important reasons.

§ 4 Documents

Documents provided by KLU for an event must not be reproduced, copied, altered by electronic means, distributed or released to the public without prior written permission from the KLU. Participants may be required to pay damages if they violate this condition.

§ 5 Liability

(1) Participants are not entitled to file claims for damages, whatever the legal basis. This applies in particular to claims relating to a breach of duties arising from the obligation or from unlawful acts. This does not apply in the case of mandatory liability.

(2) Claims for damages – regardless of their legal nature – are limited to the cost of the event fee.

§ 6 Personal information/Data protection

Participants are advised that the KLU digitally saves the data it collects from them and uses it for contract purposes. The KLU guarantees that such data shall be treated confidentially. In registering for an event, participants agree that their data will be saved as described. Participants have the right to view, change or delete their details at any time.

§ 7 Final provisions

(1) The KLU is represented by its Executive Education subsidiary, the KLU Executive Education GmbH. The laws of the Federal Republic of Germany apply for all legal relations that result from registering to participate in further education events offered by the KLU Executive Education GmbH.

(2) The place of jurisdiction is Hamburg.

(3) If one of the provisions in these terms and conditions becomes invalid or voidable, this shall not affect the remaining provisions.